October 10, 2012

RFP QUESTIONS & ANSWERS
"DOE Oak Ridge Office Protective Force Services"
Solicitation No. DE-SOL-0003552

1. **Question:** Given the changes in scope, who are the current incumbents to this requirement?

   Answer: Refer to clause DOE-H-1003, Employee Compensation: Pay and Benefits, paragraph (e)(1). Also, the current PF contract can be found on the DOE Oak Ridge Protective Force Services Contract Competition Home Page, http://www.oakridge.doe.gov/external/pforce-seb/Home/tabid/817/Default.aspx under Reading Room.

   Note: The clause reference was incorrectly stated as DOE-H-1030 in the original answer to the question.

2. **Question:** Given the changes in scope, what is the estimated ceiling value of this effort?

   Answer: The government will not provide this information as it is Source Selection Information—See FAR 2.101 and 3.04.

   Note: The current DOE-OR contract DE-AC05-07OR23193 is located in the Reading Room at www.oakridge.doe.gov/external/pforce-seb.

3. **Question:** **[Question Section NNS-L-1014]** Are additional site visits and\or conferences anticipated to be scheduled?

   Answer: No. Offerors are encouraged to visit the NNSA Pantex/Y-12 National Security Complex and DOE Oak Ridge Office (ORO) Consolidated Protective Force Services Acquisition website, http://www.doeal.gov/PYCPS/default.aspx, for information regarding the previously held site-tours.

Reference: Part IV, Section L, NNS-L-1014, Combined Pre-Solicitation Conference, Site Tours, and One-on-One Meetings

4. **Question:** Instructions in NNS-L-1014 refer to opportunities provided under the previously issued version of this RFP. Will there be a pre-solicitation conference and an opportunity to conduct site tours and one-on-one meetings under this amended RFP? If so, when will this occur? If not scheduled, what is the process for requesting and coordinating access to the sites to ensure a comprehensive understanding of security requirements.

   Answer: See answer for question #3.

Note: There is no process for requesting and coordinating access to the sites. The security requirements are clearly stated in the Performance Work Statement. Also see the answer for question #17.

Reference: Part IV, Section L, NNS-L-1013, Unclassified Oral Presentation Procedures

5. **Question:** Subparagraph (b) indicates that oral presentations are tentatively scheduled for the week of October 22, 2012. Is this still a valid date under the amended RFP? If not, has a tentative time period for oral presentations been projected?

   Answer: Yes, oral presentations are scheduled for the week of October 22, 2012.

   Note: Oral Presentations schedule is revised to October 25, 2012 to November 9, 2012.

Reference: Part III, Section J, Attachment 1, Performance Work Statement, Paragraph 4.0 Requirements and 4.1 Program Management; Attachment J-12, Government-Furnished Property

6. **Question:** Under the listed services in 4.0 to be provided by the Government, M&O, site prime contractor, or other entities, there is no specific mention of perimeter or facility alarms, sensors, intrusion devices, video cameras, system integration, or other security technologies. In attachment J-12 there is no mention of security systems. Under 4.1, there is reference only to provision of personnel capable of operating central and secondary alarms centers and associated tasks. Are the procurement, installation, maintenance, upgrade and integration of security system technologies included within the generic "Building maintenance" or "Technical Surveillance Countermeasures" components of services provided by the Government, M&O, or prime contractors? If not, are these functions expected of the Protective Force Services contractor?

   Answer: Yes, the Government, M&O, or prime contractors will provide for the procurement, installation, maintenance, upgrade and integration of security system technologies.

Reference: Attachment L-6, the note below the table states, "For items 1 and 4 above, include a brief explanation of the circumstances, to include the work performed and any other information pertinent to the matter."

7. **Question:** The table was modified from the original RFP and the old item 3 is now item 4. It appears the note was intended to be modified also and should require brief explanations for items 1 and 4 instead of 1 and 3. Would the Government change the sentence below the table to read, "For items 1 and 4 above, include a brief explanation of the circumstances, to include the work performed and any other information pertinent to the matter" to match the change made in the table?

   Answer: The note below the table in Attachment L-6 will be revised to read:

"For items 1 and 4 above, include a brief explanation of the circumstances, to include the work being performed and any other information pertinent to the matter."

Reference: FINAL RFP, Section L, NNS-L-1001 INSTRUCTIONS FOR PROPOSAL PREPARATION – GENERAL:

(b) p.L-4 of 32

(f).(1) p.L-5 of 32

8. **Question:** Part (b) requires that, "All pages of each volume shall be appropriately numbered, and identified with the name of the Offeror, the date, and the solicitation number." Part (f).(1) states that, "The solicitation number, page number and the legend at FAR 52.215-1(e) … is the only information that can be displayed within the one inch top, bottom, and side margins. Please confirm that the date and Offeror name can also be included within the one inch margins.

   Answer: Section L, NNS-L-1001 INSTRUCTIONS FOR PROPOSAL PREPARATION – GENERAL: paragraph (f)(1) will be revised to reflect:

   (f) **"**Page Description.
   (1) Page size shall be 8.5 x 11 inches for text pages and a maximum of 11 x 17 inches for spreadsheet, charts, tables, diagrams or design drawings. Page margins shall be a minimum of one inch at the top, bottom and each side. Pages shall be numbered sequentially by volume and by section within the volumes. The legend at FAR 52.215-1(e), "Restriction on Disclosure and Use of Data," as appropriate, and the solicitation number, page number, the name of the Offeror, and the date shall be provided on each page and is the only information that can be displayed within the one inch top, bottom, and side margins. A font size smaller than that which is described in paragraph (2) below can be used for this information; however, other text reductions are unacceptable."

Reference: FINAL RFP, Section L, Instructions for Proposal Preparation-General, (d) Page Count Exceptions. Only Volume II, Technical proposal, has specifically identified page limitations for individual evaluation criteria which must be strictly adhered to; however, the following are excluded from the Volume II page limitations:

Table of Contents
Cross Reference Matrix
Title Pages
Glossary
Staffing Plans
Organizational Charts
Corporate Experience Matrix
Security, Environment, Safety, Health, and Quality Assurance Performance Form

Binding subcontracts and other written commitments associated with the Small Business Participation Plan (Page L-5 of 32)

9. **Question:** Should key personnel resumes and letters of commitment be included in the above listing of items excluded from Volume II page limitations?

   Answer: Refer to NNS-L-1003 PROPOSAL PREPARATION INSTRUCTIONS: VOLUME II -- TECHNICAL PROPOSAL (DEC 2011), paragraph (b)(2): **"**TAB 2: CRITERION 2, KEY PERSONNEL (Page Limits: Resumes may not exceed three pages in length excluding letter of commitment.)"

Reference: DOE-H-1003(e)(1)(B):

10. Question: It is stated that the contractor shall become the sponsor of the existing pension plans. How will that occur when the existing plans cover the workforce at Y-12, still employed by WSI and it is a WSI plan?

   Answer: The current defined benefit pension plan is a WSI-OR plan. Upon award, the successful Offeror will become the Sponsor of the Plan and all assets and liabilities associated with the Oak Ridge Protective Force contract will be transferred to the new Contractor. The Offeror will develop documents based on current pension plan documents (defined benefit and defined contribution plan) described in the Collective Bargaining Agreements (CBA) which are provided as attachments in the RFP. The IGUA, Local 3, has separate CBAs with WSI-OR that cover the workforce of the Oak Ridge National Laboratory and the Oak Ridge Protective Force. In addition, WSI-OR has a separate CBA with the Security, Police and Fire Professionals of America at the East Tennessee Technology Park.

11. **Question:** No plug numbers were given for pension costs, if we are to continue the current plans, please provide participant and cost information.

   Answer: Plug numbers were provided in NNS-L-1004 PROPOSAL PREPARATION INSTRUCTIONS: VOLUME III--COST PROPOSAL (DEC 2011), paragraph (b)(6).

Reference: DOE-H-1003(e)(1)(B):

12. **Question:** It states that Leave balances accrued must carry over? The prior version of the RFP did not require this. We want to confirm this is required. If so, then please provide specific leave balances for all categories to be carried over and the value of those balances to be able to complete our fringe rates.

   Answer: DOE-H-1003 (e)(1)(B) will be revised to remove the requirement to carry over accrued leave balances.

Reference: RFP, PWS 4.3 Training, 4.3.3 Qualifications, 4.3.3.1: Ensure PF personnel meet the physical fitness and medical qualifications; PWS 4.0 Requirements: The Services listed below Shall be Government Furnished: Human Reliability Program.

13. **Question:** Is it the intent of the Government that the Protective Force contractors bid and provide the required Designated Physician, medical examinations, and other tests as determined necessary by the Designated Physician to meet the requirement specified in10 CFR 1046 Subpart B, Part 1046.13 "Medical Certification. Each individual shall have a medical examination within thirty (30) days preceding participation in a physical fitness training program and the physical fitness qualification standards test, and a determination and written certification by a designated physician that there are no foreseeable medical risk as disclosed by the medical examination to the individual's participation in a physical fitness training program and the physical fitness qualification standards test." and to have the Designated Physician arrange psychological examinations to verify, as required, that the requirements specified in Appendix A to Subpart B of Part 1046 – Medical and Physical Fitness Qualification Standards, Paragraph D. 2. (n) "Mental and Emotional. Normal mental status and an absence of neurotic or psychotic conditions which would affect adversely an ability to handle firearms safely or to act safely and effectively under normal and emergency conditions," or is it the Government's intent that these services be fully furnished by the Government.

    Answer: [PWS 4.0 Requirements] All HRP services are provided by the government. Offerors are encouraged to provide a technical approach to meeting the medical qualification standards identified in 10 CFR 1046 Subpart B.

14. **Question:** I am unable to pull or access the Solicitation for the RFP. Can you please send the link or the Solicitation Number DE-SOL-0003552 so we can prepare our Bid Proposal?

    Answer: Solicitation DE-SOL-0003552 can be located on FedConnect.gov. It is also available at www.oakridge.doe.gov/external/pforce-seb under "Procurement Information."

15. **Question:** We are a small business interested in becoming a partner on elements of this proposal. Is there any way to get who attended the bidders conferences so we may contact them?

    Answer: The pre-solicitation conference and site tours were held May 15, 2012 and May 17, 2012. All information concerning these events, including a list of attendees, is provided at http://www.doeal.gov/PYCPS/default.aspx.

Reference: General Within the RFP there are numerous references to the Fair Labor Standards Act and Service Contract Act.

16. **Question:** Please confirm that for pricing purposes, compliant to the scope of these governances, this acquisition is subject to FAR 52.222-43.

    Answer: FAR 52.222-43 is not applicable. This is a cost reimbursement contract.

Reference: Prior QUESTIONS & ANSWERS
This reference includes the following question:

3. … Are additional site visits and\or conferences anticipated to be scheduled?

17. **Question:** The response was "*No. Offerors are encouraged to visit the NNSA Pantex/Y-12 National Security Complex and DOE Oak Ridge Office (ORO) Consolidated Protective Force Services Acquisition website … for information regarding the previously held site-tours*. However, the ensuing separation of contracts for NNSA and DOE protective force (PF) services provides new opportunities for other potential bidders from outside the original group. In turn, the lack of a site visit under this new solicitation will provide a distinct disadvantage to otherwise qualified potential bidders. Will DOE reconsider and provide an opportunity for a site visit and briefing at least to new bidders?

    Answer: This is not a new procurement. The site tour was available to all interested firms. Information from the site tour is provided at http://www.doeal.gov/PYCPS/default.aspx.

Reference: RFP, Part IV, NNS-L-1000 PROPOSAL SUBMISSION ADDRESS AND DUE DATES OF OFFEROR'S PROPOSAL.
This reference includes the following requirement:

Proposals shall be submitted in hard copy NO LATER THAN 1:00 pm ET on October 12, 2012.

18. **Question:** The separation of contracts for NNSA and DOE protective force (PF) services provides new opportunities for other potential bidders from outside the original group. This proposal is a new business opportunity, and the highly compressed timeline seems to favor the incumbent, which already fully comprehends the ramifications of the contract separation. Will DOE consider at least a 30-day time extension for submission of proposals?

    Answer: This is not a new procurement. However, NNS-L-1000 PROPOSAL SUBMISSION ADDRESS AND DUE DATES OF OFFEROR'S PROPOSAL (FEB 2012) will be amended to reflect

    "Proposals shall be submitted in hard copy NO LATER THAN 1:00 pm ET on October 19, 2012."

Reference: RFP, Part IV, NNS-L-1004 PROPOSAL PREPARATION INSTRUCTIONS: VOLUME III--COST PROPOSAL (DEC 2011), Section (b)(6), Government Baselined Amounts: Baselined ODCs for DOE-OR..

This reference includes the following NOTE:

"Misc/Other" includes the following: … Central Training Facility [CTF] *– Instructors and Facility Use*

19. **Question:** The above NOTE indicates that the successful bidder will reimburse the CTF for using its instructors and facility?

    Answer: The successful Offeror will reimburse costs for CTF services.

20. **Question:** The CTF is an NNSA facility, which indicates that its instructors are trained to comply with NNSA requirements. Are these instructors fully qualified to instruct the successful bidder's personnel in any DOE requirements that differ from NNSA's?

    Answer: Yes.

21. **Question:** Will CTF "Facility Use" services reimbursed by the successful bidder include the use of stock range weapons maintained at the facility?

    Answer: The use of stock range weapons is included in CTF Facility Use services.

Reference: RFP. Attachment J-1, Performance Work Statement (PWS), Section 4.0, REQUIREMENTS

On page 5, this reference includes the following statement:

The services listed below shall be Government furnished: … On-site Office/Work space

22. **Question**: On page 9, PWS Requirement 4.3.2.1 states "Develop and implement a physical fitness program staffed by qualified fitness specialists that ensures PF personnel are compliant with the applicable medical and physical fitness standards in 10 CFR 1046 and are capable of performing duties requiring moderate to rigorous physical exertion. Does DOE expect the existing fitness facilities to be shared with the Protective Force contractor for the NNSA Y-12 Site?

    Answer: The Offeror shall propose its technical approach to meet this requirement.

23. **Question:** Will the existing exercise physiologist be available for the purposes of fulfilling Requirement 4.3.2.1?

    Answer: The Offeror shall propose its technical approach to meet this requirement.

Reference: RFP. Attachment J-8, Security, Police and Fire Professionals of America Collective Bargaining Agreement, page 38 this reference includes the following statement:

> *This section states "Employees will be paid for recognized holidays not worked an amount equivalent to eight (8) times the employee's straight-time hourly rate."*

24. **Question**: Is this correct

    Answer: Yes, to further clarify [holiday not worked = 8 hours x straight time rate].

Reference: RFP. Attachment J-6, 7, 8 and 9,: International Guards Union of America, September 13, 2012 Collective Bargaining Agreement, page 67; International Guards Union of America, August 15, 2012 Collective Bargaining Agreement, page 64; Security, Police and Fire Professionals of America Collective Bargaining Agreement, page 55.

These references include the following statement:

"Cost of the Dental Insurance plan will be shared by the Company and participating employees."

25. **Question**: To determine comparable benefits packages, what is the current Company to employee cost ratio?

    Answer: Refer to the following which is located in the Reading Room at www.oakridge.doe.gov/external/pforce-seb: DOE-OR and Y-12 Collective Bargaining Agreement Employees Summary of Benefits .

26. **Question:** To determine comparable benefits packages, what is the current Dental Insurance Plan in use by the incumbent and what does it cover?

    Answer: Refer to the following which is located in the Reading Room at www.oakridge.doe.gov/external/pforce-seb: DOE-OR and Y-12 Collective Bargaining Agreement Employees Summary of Benefits .

Reference: All Collective Bargaining Agreements. "Group Insurance Plan"

27. **Question**: To determine comparable benefits packages, what is the current Group Insurance Plan in use by the incumbent and what does it cover?

    Answer: Refer to the following which is located in the Reading Room at www.oakridge.doe.gov/external/pforce-seb: DOE-OR and Y-12 Collective Bargaining Agreement Employees Summary of Benefits.

Reference: Attachment J-1, Performance Work Statement, paragraph 4.1.3.9.

28. **Question:** As stated in section 4.1.3.9. of the PWS, the PFS contractor is required to supply "canine services to deter potential threats and enable effective explosive detection and surreptitious entry detection as necessary". Because of the dispersion of sites and the diverse nature of their respective operations, "as necessary" does not give sufficient guidance for determining the quantity, location or operational hours for an 'effective' K-9 detection and deterrent presence. Please provide more explicit details on what is expected for this element of the PFS services. At a minimum, please provide reference/access to information on current K-9 operations.

    Answer: The requirement is sufficiently stated in the PWS. Offeror's shall provide a technical approach to meet this requirement.

Reference: RFP Attachments J-6 through J-9 (Collective Bargaining Agreements), Attachment L-11 (Site Post and Hour Requirements)

29. **Question:** The site CBAs reflect labor categories not specified in the respective site's post and hour requirements, and some of post requirements are not reflected in the CBAs. For example, the ETTP site requires a CAS operator, yet this labor category does not exist in that

site's CBA. The post requirements reflect SPOs, but the CBAs break them into three levels. In order to capture costs appropriately within the applicable labor category, please provide a mapping between that site's specified position (e.g. 'CAS operator', 'SPO') and the applicable CBA's identified labor category and level (e.g., Security Officer, Security Police Officer I, Security Police Officer, II and Security Police Officer III).

Answer: The CAS operators at ETTP are not members of a union. Also, all SPO positions identified in Attachment L-11 are staffed with Security Police Officer I's.

Reference: RFP Attachment J-1, Performance Work Statement, Section 4.1.1, Administration (page 6). This reference includes the following requirements:

4.1.1.3 Provide coordinated communications with the M&O, site prime contractor, and other on-site contractors with regard to maintenance, upgrades, status and operability of security and protection systems.

4.1.1.10 Procure and maintain equipment necessary to ensure operability and support the sites' protection strategies.

30. **Question:** When read in context with each other, the above requirements create an ambiguity as to the extent to which site protective equipment will be provided by the successful bidder and which will be obtained from the M&O contractor or other entity responsible for management of sites and facilities within the scope of the RFP. **To what extent will be successful bidder be responsible for directly providing equipment maintenance, as opposed to relying on the entity responsible for management of sites and facilities within the scope of the RFP?**

    Answer: In 4.1.1.3 the Offeror is not responsible for the maintenance, upgrades, status and operability of security and protection systems. In 4.1.1.10 the Offeror is responsible for procuring and maintaining protective force equipment.

Reference: RFP. Attachment J-1, Performance Work Statement (PWS), Section 4.0, REQUIREMENTS
On page 5, this reference includes the following statement:

The services listed below shall be Government furnished: … On-site Office/Work space

Shared use of the CTF staff, facilities and resources will require intense coordination and communication in order to manage multiple conflicting topics. Furthermore, clarification is required in numerous areas in order to effectively propose this effort.

31. **Question:** What mechanism will be used to establish the scheduling priorities for use of the CTF staff and facilities by the differing sites?

    Answer: The PF contractor will obtain PF security training through the NPO M&O contractor. The Offeror shall propose its technical approach to schedule and prioritize training for use of the CTF staff and facilities.

32. **Question:** In order to fully develop the required training program, it is essential to understand which entity will conduct which training tasks. Overarching labels such as protective force or security training is not specific enough to fully identify the contractor's requirements. As a few of the numerous possible examples of possible ambiguous topics, 10 CFR 1046 requires "security education and material control and accountability": and "vehicle operations" training. Will a list of specific training tasks or topics conducted by the CTF be provided?

    Answer: The PF contractor will obtain PF security training through the NPO M&O contractor. The Offeror shall propose its technical approach by identifying the specific training tasks or topics to be provided by the NPO M&O contractor and the Offeror. New information regarding the CTF is located at http://www.oakridge.doe.gov/external/pforce-seb in the Reading Room under NNSA CTF Overview.

33. **Question:** The CTF is an NNSA facility, which indicates that instruction will comply with NNSA requirements. What system will be emplaced to ensure compliance with the provider's training program as opposed to NNSA standards.

    Answer: The CTF is a DOE National Training Center certified training facility and therefore, required to train to DOE standards.

34. **Question:** Will the CTF staff provide any other any non-training related services, e.g. operational ammunition management and force on force staffing?

    Answer: The Offeror shall propose its technical approach for obtaining non-training related services.

Reference: CBAs

35. **Question:** Please provide a seniority list for each of the CBAs.

    Answer: This information will be provided to the successful Offeror during transition.

Reference: Attachment J-5 (DOL Wage Determinations), Attachments J-6 through J-9 (CBAs)

36. **Question:** For purposes of pricing the post initial 12-month labor and benefits subject to a CBA or DOL wage determination, should an offeror "freeze" these wages and benefits or assume an escalation reflective of industry standards?

    Answer: For purposes of pricing, labor and benefits for CBA covered employees are provided in Attachment J-6 - Collective Bargaining Agreement, International Guard Union of America Local No. 3, DOE Federal Building Complex, Oak Ridge, TN and Attachment J-7 - Collective Bargaining Agreement, International Guard Union of America Local No. 3, DOE Oak Ridge National Laboratory, Oak Ridge, TN. For Attachment J-8 - Collective Bargaining Agreement, International Union Security, Police and Fire Professionals of America, Local

No. 109, DOE East Tennessee Technology Park, Oak Ridge, TN, the Offeror shall propose any escalation in accordance with the Offeror's technical approach. There is no standard escalation for DOL wage determinations.

Reference: Attachment J-1 (Performance Work Statement), para 4.1.3.9, "Provide canine services…"

37. **Question:** As detailed in the reference, the PF contractor is required to supply "canine services to deter potential threats and enable effective explosive detection and surreptitious entry detection as necessary". Because of the dispersion of sites and the diverse nature of their respective operations, "as necessary" does not give sufficient guidance for determining the quantity, location or operational hours for an 'effective' K-9 detection and deterrence. The Government is requested to provide more explicit details on what it expects for this element of the PF services. At a minimum, the Government is requested to provide information/reference on current K-9 operations and on-site supporting capabilities**.**

    Answer: See Question #28.

Reference: FINAL RFP, Section L, NNS-L-1004 PROPOSAL PREPERATION INSTRUCTIONS: VOLUME III COST PROPOSAL:
(b)(6) p.L-23 of 32
And Attachment L-8 Cost Model, Table 1 ORNL

38. **Question:** The Government Baselined Amount for ORNL, CY 3, "Misc/Other" is $2,833,000 in the Section L table, but $2,883,000 in the Att. L-8 Cost Model Table 1. Please confirm which amount the Offeror should include in their pricing.

    Answer: The RFP will be amended to reflect the Government Baselined Amount for ORNL, CY 3, "Misc/Other" as $2,883,000.

Reference: FINAL RFP, Section L, NNS-L-1004 PROPOSAL PREPERATION INSTRUCTIONS: VOLUME III COST PROPOSAL:
(b)(5) p.L-22 of 32
And Attachment L-8 Cost Model, Table 1 "notes" for all sites
"Abated fringe benefit and overhead indirect rates will be applied to all proposed overtime and double time costs."

39. **Question:** Our company has a DCAA approved fringe rate that includes overtime in the base. In the cost model there is also a "note" at the bottom that indicates "the format…is a guide and offeror's may adjust for their established accounting/estimating practices consistent with their Disclosure Statements."

    So that we can be consistent with our Disclosure Statement, may we therefore apply our fringe forward pricing rate to all labor costs and not separate the overtime portion?

Answer: The RFP will be amended to remove the requirement for overtime and doubletime abated indirect rates.

Reference: FINAL RFP, Section L, NNS-L-1004 PROPOSAL PREPARATION INSTRUCTIONS: VOLUME III COST PROPOSAL:
(b)(5) p.L-22 of 32 And Attachment L-8 Cost Model, Table 1 "notes" for all sites

"Abated fringe benefit and overhead indirect rates will be applied to all proposed overtime and double time costs."

40. **Question:** We plan to provide a "bottom's-up" detailed estimate for the fringe costs, breaking out the straight time (ST) overtime (OT) and double-time (DT) hours. In this build-up, we will clearly show that the OT and DT labor costs exclude the fixed type of costs (FUI, SUI, group insurance, etc.). The result would be one (1) fringe rate for all labor cost types, within which are abated fringes for the OT and DT labor costs. This is consistent with our established accounting/estimating practices and consistent with our Disclosure Statement.

    So that we can be consistent with our Disclosure Statement, may we therefore apply (1) fringe rate to all labor costs (ST, OT, and DT) as long as we provide visibility/traceability to the evaluators that OT & DT fringe costs correctly abated within the (1) fringe rate?

    Answer: See answer for question #39.

Reference: RFP Amendment 5, Extension of Due Date for Proposals

41. **Question:** Given extension of the due date for proposals to 19 October, please confirm that the suspense for submission of questions is extended to 9 October.

    Answer: Yes, that is confirmed in accordance with DOE-L-1001 QUESTIONS CONCERNING THIS SOLICITATION (NOV 2009) (TAILORED).

Reference: Oak Ridge Office Procurement Web Site, "Interested Firms" Tab

42. **Question:** Will the Oak Ridge Office post an updated list of Interested Vendors based on response to the request to provide Intent to Propose notification to the amended RFP?

    Answer: No, this is source selection sensitive information.

Reference: RFP Attachments J-6 through J-9 (Collective Bargaining Agreements), Attachment L-8 (Cost Models)

All four CBAs refer to Pension, 401k, Group Life, Dental, and Health & Dental Plans. The populated section of Attachment L-8 (Cost Model) contains the headings "Defined Benefit Pension", "Post Retirement Benefits", and "Miscellaneous/Other".

43. **Question:** Do these three sections provide the cost for Pension, 401k, Group Life, Dental, and Health Plans?

    Answer: "Defined Benefit Pension" and "Post Retirement Benefits" provide for Pension, Group Life, Dental, and Health Plans.

    Note: To further clarify, the category "Defined Benefit Pension" is for Defined Benefit Pension costs only. The costs for 401k, Group Life, Dental, Vision, and Health Plans are not provided under the category of "Defined Benefit Pension." Post Retirement Benefits provide for Group Life, Dental, Vision, and Health Plans for retired employees.

44. **Question:** Are there any other benefits covered in these three categories?

    Answer: "Defined Benefit Pension" and "Post Retirement Benefits" also provide Vision Insurance.

    Note: Please see note for Question # 43.

45. **Question:** What items are included in the category "Miscellaneous Other"?

    Answer: "Misc/Other" includes the following: Protective Force Seminars/Training (Non-CTF), Severance, Site Purchased Services, Site User Fees, Travel, Uniforms and Accessories, Ammunition, Armored Vests, Equipment, Radios/Radio Maintenance, Safety Glasses and Supplies, Vehicle Rental/ GSA Lease Costs, Vehicle Modifications, Weapons, and Canine Services. The list is located in RFP Provision NNS-L-1004 PROPOSAL PREPARATION INSTRUCTIONS: VOLUME III--COST PROPOSAL (DEC 2011) paragraph (b)(6).

46. **Question:** If the above mentioned benefits are not covered in these pre-populated numbers, it is impracticable to determine contract cost without knowing the specifics of each provided benefit, e.g., age of each employee, service date of each employee, and whether or not they have individual or family benefits. Where can this information be obtained?

    Answer: The cost of the above mentioned benefits are covered in Government Baselined Amounts. See RFP Provision NNS-L-1004 PROPOSAL PREPARATION INSTRUCTIONS: VOLUME III--COST PROPOSAL (DEC 2011) paragraph (b)(6).

Reference: RFP Part III, Section J, Attachment 12, Government-Furnished Property

It is our understanding that the incumbent, WSI, Inc., uses an administrative facility located at 161 Mitchell Road, Oak Ridge, TN.

47. **Question**: Is this a government owned or leased facility?

    Answer: 161 Mitchell Road, Oak Ridge TN is not a Government Owned or leased facility.

48. **Questions:** If so, will it be made available to the contract awardee? If so, what is provided in the way of furnishings, office equipment, printers, copiers, phone system, etc? Is IT network connectivity provided? Are there any limitations/restrictions to network access? If so, with the separation of this Protective Force Services contract from Y12 facility requirements, will this building be a shared facility with the security team responsible for Y-12?

    Answer: See answer # 47.

49. **Question:** How may I obtain the bid documents for Solicitation # DE-SOL-0003552 – DOE Oakridge Office Protective Force Services. We are a "Service Disabled, Veteran Owned Small Business", and would like an opportunity to bid on the referenced solicitation.

Answer: See answer #14.

50. **Question**: Please advise as to how an offeror can obtain access to Amendments 001 – 004 (inclusive) for the subject RFP.

    Answer: See answer #14.

Reference: Amendment 5, Schedule of Changes & RFP

51. **Question:** Now that the submission deadline and the oral interview schedule have changed, what is the final date for the submission of questions?

    Answer: See question and answer #41.

Reference: RFP. Section L, NNS-L-1003, paragraph (2), page L-13

52. **Question:** What are the minimum qualifications for the General Manager?

    Answer: Proposed Key Personnel must be United States citizens and must be eligible to receive a DOE "Q" clearance, see NNS-H-1040 SECURITY QUALIFICATIONS (JAN 2012) and NNS –L- 1003.

Reference: Final RPF Amendment 4 Questions and Answers, Answer to question #32
This section states the following:
The PF contractor will obtain PF security training through the NPO M&O contractor. The Offeror shall propose its technical approach by identifying the specific training tasks or topics to be provided by the NPO M&O contractor and the Offeror. New information regarding the CTF is located at http://www.oakridge.doe.gov/external/pforce-seb in the Reading Room under NNSA CTF Overview.

53. **Question:** There does not appear to be a document with that title at the link you provide. Could you please provide the document or new link to the location?

Answer: The NNSA Central Training Facility Overview is located on the acquisition webpage in the Reading Room.

Reference: Final RPF Amendment 4 Questions and Answers, Answer to question #29
This section states the following:
The CAS operators at ETTP are not members of a union. Also, all SPO positions identified in Attachment L-11 are staffed with Security Police Officer I's.

54. **Question: Are the CAS operators at ORNL union members? Are the CAS operators at the FBC site union members?**

Answer: The ORNL and FBC CAS operators are members of different locals of IGUA. See Attachment J-7 - Collective Bargaining Agreement, International Guard Union of America Local No. 3, DOE Oak Ridge National Laboratory, Oak Ridge, TN for ORNL and Attachment J-9 - Collective Bargaining Agreement, International Guard Union of America, Local No. 149, DOE Oak Ridge Office and NNSA Y-12 National Security Complex, Oak Ridge, TN for FBC.

Reference: PWS

55. **Question:** The current M&O contract for the NNSA NPO Y-12 site will expire after the submission for proposals deadline for solicitation DE-SOL-0003552. In turn, all existing agreements or other processes for protective force mutual support at NNSA NPO Y-12 and DOE OR will expire. **Will the government ensure that mutual support similar to the existing agreements be extended to the successful DOE OR Protective Force Offeror by the new NNSA NPO consolidated contract?**

Answer: It is the expectation of DOE and NNSA that the contractors performing safeguards and security work within the Oak Ridge Reservation shall interface, as directed by the Contracting Officers, with each other to ensure no degradation in the services identified in the PWS. These services will be coordinated, integrated, and executed through formal agreement(s). The Offeror's proposed approach should address its methodology for achieving the agreements necessary to meet the requirements of the PWS.

Reference: Question and Answers # 43 and #44 regarding "Post Retirement Benefits" and "Defined Benefit Pension"

Will the Government please provide further clarification to these answers:

The answer to the bidder question indicated that "Pension, 401(k), Group Life, Dental and Health & Dental Plans" were all included in the Government Baseline numbers "Post Retirement Benefits" and "Defined Benefit Pension".

56. Question: It is clear to us the pension costs are included in the Government Baseline number "Defined Benefit Pension" for **active/non-retired** union employees.

And, it is clear that all of these benefits are provided for in the Government Baseline number "Post Retirement Benefits" for **retired** union employees.

Please clarify: for **active/non-retired** union employees, are the costs for Group Insurance (medical, dental, life, and vision) and 401(k)/defined contribution included in the Government Baseline "Defined Benefit Pension"?

Answer: No. Please see note to Question # 43.

Reference: RFP Volume II (Technical Proposal), Tab 5, Past Performance

57. **Question:** Please confirm that for purposes of the 3 client reference to be submitted in support of an offeror's past performance and corporate experience, that the identified contracts are an offeror's determination of its 3 most relevant contracts and not the offeror's last 3 awarded contracts.

Answer: Criterion 5 Past Performance states that "For each contract identified in Criterion 3, the Offeror shall provide the "Past Performance Questionnaire" at Attachment L-5 to the contracting point of contact identified in Blocks 10a and 10b of the "Corporate Experience & Performance Self-Assessment Form."

Criterion 3 Corporate Experience states that "The Offeror shall submit the last three contracts awarded for each proposed team member for the work experience cited. The experience cited must have had a duration of at least nine months and must have begun or ended within the last five years." See NNS-L-1003 PROPOSAL PREPARATION INSTRUCTIONS: VOLUME II -- TECHNICAL PROPOSAL (DEC 2011) paragraphs (3) and (5)(a).

Reference: FINAL RFP, Section L, NNS-L-1003 PROPOSAL PREPARATION INSTRUCTIONS: VOLUME II TECHNICAL PROPOSAL:
(b)(1)d, p.L-13 of 32 And Attachment L-10 Staffing Plan Summary

58. **Question:** The referenced instructions paragraph states in part, "The Staffing Plan shall also identify the estimated quantity of proposed full-time equivalent (FTE) and associated Direct Labor Production Hours (DPLH) allocated to each labor category for the base and the option period." The L-10 form requires the offeror to submit FTE and DPLH data for the transition period and one representative year only. Please confirm that the Offeror should adhere to the template and requirements of the L-10 form.

Answer: Yes, the Offerors shall adhere to the template and requirements of Attachment L-10 Staffing Plan.

Reference: RFP Attachment J-1 (PWS), paragraph 4.3, Training

59. **Question:** The PWS directs the PFS contractor to formulate a training program based on METL tasks and job analyses, and further directs interface with the NPO M&O contractor for DOE standardized and site specific training. The METL provided as Attachment J2 in the Procurement site Reading Room does not specify which tasks are included in the M&O-provided standardized training. In order to formulate and describe our intended approach to training the Protective Force, we will need a detailed understanding of the M&O provided training. Will the Procurement Office provide Programs of Instructions or other relevant materials that provide this information? Are offerors permitted to directly contact the M&O/CTF to obtain this information? If not, how will we obtain access to this information?

    Answer: The Government has provided sufficient information for Offerors to develop a technical approach to meeting this requirement. Attachment J-1 PWS 4.0 Requirements states that the PF contractor will obtain PF security training through the NPO M&O contractor, 4.3 Training states the requirement for a training program includes but is not limited to interfacing with the NPO M&O contractor. Further training information is contained in DOE Order 473.3 Protection Program Operations listed in Attachment J-4 DOE Directive Listing. In addition, information regarding the CTF is located at http://www.oakridge.doe.gov/external/pforce-seb in the Reading Room under NNSA CTF Overview.

Reference: RFP Attachment L

60. **Question:** On Page L-4 of 32, section (b) states "All pages of each volume shall be appropriately numbered, and identified with the name of the Offeror, the date, and the solicitation number." Can you please clarify if inserts/standalone documents to Volume I and III (e.g, DOE provided reps and certs, Corporate agreements, Worker Health and Safety Plans, etc.) can be excluded from this requirement?

    Answer: In accordance with NNS-L-1001 INSTRUCTIONS FOR PROPOSAL PREPARATION - GENERAL (NOV 2009) (TAILORED) All pages of each volume shall be appropriately numbered, and identified with the name of the Offeror, the date, and the solicitation number.

Reference: Attachment J-5 (DOL Wage Determinations), Attachments J-6 through J-9 (CBAs)

61. **Question:** Please confirm that for purposes of pricing out-year labor on any position subject to a CBA or DOL WD, the applicable, currently existing, labor rate is to be used.

    Answer: See answer #36.

Reference: Acquisition Website

62. **Question:** The Oakridge DOE acquisition web site has not been working for two day and we haven't been able to monitor the RFP DE-SOL-0003552. Can you tell me when it will be repaired and ready to view?

Answer: The acquisition website connectivity issues have been resolved. However, see NNS-L-1015 ELECTRONIC MEDIA - SOLICITATION AND AMENDMENT DISTRIBUTION (DEC 2011) which states that "the official distribution method for the final solicitation is FedConnect. All amendments and any other official communications from the Government regarding this solicitation shall be posted through this medium."

63. **Question:** Will the Government grant an additional two weeks of preparatory time to develop an adequately detailed proposal in response to the RFP, and request an extension of the submittal suspense to November 2, 2012.

    Answer: No further extension will be granted.