



*Oak Ridge National Laboratory  
Request For Proposals  
DE-RP05-99OR22725*

**Performance Expectations**

**George Manthey**

**Member, Source Evaluation Board**

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## *Performance Expectations*

**In the Beginning . . .**

**HQ Provided the Field and Laboratories  
Their Expectations for Performance**

**Six Areas Were Defined**

**Located in Section H - 40**



## *RFP Performance Expectations*

### *SCIENCE AND TECHNOLOGY*

**Science and technology expectations placed on the Contractor emphasize quality of research conducted and accomplishments in developing leading edge enabling technologies to support the DOE mission;**

### *LEADERSHIP*

**The Contractor is expected to provide leadership that ensures excellence, relevance, and stewardship in all Laboratory operations;**

### *ENVIRONMENT, SAFETY AND HEALTH*

**The Contractor will integrate ES&H into research, operations, and management practices ensuring protection of the environment and the safety and protection of the workforce and the public.**



## *Example FY 1999 Performance Objectives*

### **1.0 *Science and Technology***

**1.1 Achieve positive results from sponsor surveys in their evaluation of research quality, relevance to DOE missions or national need, effective and efficient research management, construction and operation of research facilities, work for others programs, and all designated user facilities.**

**1.3 Achieve sixty percent availability and a predictability/reliability performance indicator value greater than or equal to .85 for HFIR operation.**

**1.6 Secure fifty new patents, execute five new licenses per License Executive per year, and increase running royalties by fifteen percent in FY 1999 over FY 1998.**



## *Example FY 1999 Performance Objectives*

### **3.0 *Environment, Safety And Health***

**3.1 Implement ORNL's Integrated Safety Management System by September 1999.**

**3.2 Exposures to toxic and physical hazards will be kept below permissible exposure limits (PEL) /threshold limit values (TLV) by the use of engineering controls, administrative controls, and personal protective equipment.**

**3.3 The DOE Safety Index will be less than 15.**

**3.4 The Radiological Control Index will be less than 9.**



## *RFP Performance Expectations*

### ***INFRASTRUCTURE***

**The Contractor will maintain the infrastructure required to support operations of aging facilities in a safe, reliable, environmentally responsible, and cost-effective manner.**

### ***BUSINESS OPERATIONS***

**The Contractor will use efficient and effective corporate management systems and approaches to guide decision making, streamline and improve operations, align resources and reduce costs, and improve the delivery of products and services, and**

### ***STAKEHOLDER RELATIONS***

**The Contractor will work with customers, stakeholders, and neighbors in an open, frank, and constructive manner.**



## *Performance Evaluation Plan*

**The Performance Evaluation Plan Consists of Two Levels of Definitions: Expectations and Objectives**

**Offerors Propose Objectives to Accomplish the Expectations**

**Performance Objectives Stated At The Excellent Level**



## *Performance Expectations*

**And Finally . . .**

**Fee Earned Is Based on the DOE Evaluation of the Laboratories' Accomplishments of the Performance Objectives.**

**DOE Will Perform Evaluation During the Initial Fixed-fee Period of the Contract.**